

QUALITY POLICY

Mod. 001/Proc.530

Data: 28.10.22 Rev.00

The company Menichetti Glues & Adhesives S.r.l. is specialized in "Production and sales of technical gelatine glues and vinyl glues" and maintains a Quality Management System in compliance with UNI EN ISO 9001, providing all the resources necessary for its continuous monitoring and improve-

Menichetti Glues & Adhesives S.r.l. believes that the company's future is aimed at achieving maximum customer satisfaction.

The company has a technologically advanced production facility, where professional and competent personnel work, that is continuously updated to be able to adequately support the various needs of its customers in terms of effective and innovative solutions.

This approach, together with a constant quality control on the supply and production activities, represents a strong point for Menichetti Glues & Adhesives S.r.l..

The Management sets periodic and strategic objectives to be pursued through the constant involvement of the whole staff and the adoption by all of reference principles such as,

professionalism, expertise and responsibility teamwork

continuous improvement of system effectiveness innovation, reliability and customization of products technical customer assistance and prompt delivery **Optimization of relationships with suppliers** opening up to new markets ability to handle emergency situations

Menichetti Glues & Adhesives S.r.l. pays the utmost attention to the requests and expectations of the customer and of the entire organization and to the requirements of the applicable rules and regulations, implementing an adequate management of the risks and opportunities that can affect the conformity of products manufactured and marketed in a broader perspective of corporate protection.

Menichetti Glues & Adhesives S.r.l. pursues quality at all stages of each process, where each employee is involved in achieving the set objectives.

The Management periodically verifies that this policy is appropriate to the purposes and to the business context, implemented and shared at every level of the organization, establishing objectives of continuous improvement and customer satisfaction.

THE MANAGEMENT

Alfredo Pozzatti